



**CORRIGENDUM – III**

**REQUEST FOR PROPOSAL**

**FOR PROCUREMENT OF OUTGOING DOMESTIC AND INTERNATIONAL SMS,  
RECEIVING INCOMING SMS, MISSED CALL, WHATSAPP BANKING  
MESSAGING & SERVICES AND RCS PUSH MESSAGES & SERVICES**

**IN GENERAL TEXT FOR STATE BANK GROUP**

**Ref: SBI/GITC/Platform Engineering-II/2024/2025/1216**

**Dated: 11/10/2024**

**PLATFORM ENGINEERING – II DEPARTMENT**

**STATE BANK GLOBAL IT CENTRE,**

**SECTOR – 11, CBD BELAPUR,**

**NAVI MUMBAI – 400614**

Bank has amended the captioned RFP as under:

Page No.	Reference / Clause	Existing Description	Revised Description																
50	Appendix-B  S.No. 11	<p>The bidder should be satisfying below criteria in case they wish to participate in domestic SMS services of RFP:</p> <ol style="list-style-type: none"> <li>i. Tie up with minimum 03 telecom operators or Point of Interconnect (POI) with all of them. POI is applicable only for telecom operator.</li> <li>ii. Processing monthly volume of at least 200 crore and 1.50 crore of Push SMS and Pull SMS respectively in any 03 months during last one year i.e. from 01.10.2023 to 30.09.2024, in which monthly push SMS volume of 200 crore should include minimum 100 crore of OTP and Transactional SMS from Banking sector. Sum of OTP and Transactional SMS volume of all banking client(s) in a month for 03 months should be minimum 100 crore.</li> </ol> <p>Documents to be submitted:</p> <ol style="list-style-type: none"> <li>i. Copy of valid agreement / contract should be provided, along with the confirmation on letter head of the telecom operators.</li> <li>ii. Copy of domestic SMS (separately for Push and Pull) invoices of last 03 months along with summary in following format should be submitted.</li> </ol> <table border="1" data-bbox="453 1626 956 1715"> <thead> <tr> <th>Month</th> <th>Organization</th> <th>Invoice No.</th> <th>SMS Count</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> <ol style="list-style-type: none"> <li>iii. Confirmatory letter as per below Appendix-E3 (at page 9 of this Corrigendum-II) from banking client(s) mentioning monthly OTP and Transactional SMS count processed by the bidder.</li> </ol>	Month	Organization	Invoice No.	SMS Count					<p>The bidder should be satisfying below criteria in case they wish to participate in domestic SMS services of RFP:</p> <ol style="list-style-type: none"> <li>i. Tie up with minimum 03 telecom operators or Point of Interconnect (POI) with all of them. POI is applicable only for telecom operator.</li> <li>ii. Processing monthly volume of at least 200 crore and 1.50 crore of Push SMS and Pull SMS respectively in any 03 months during last one year i.e. from 01.10.2023 to 30.09.2024.</li> </ol> <p>Documents to be submitted:</p> <ol style="list-style-type: none"> <li>i. Copy of valid agreement / contract should be provided, along with the confirmation on letter head of the telecom operators.</li> <li>ii. Copy of domestic SMS (separately for Push and Pull) invoices of any 03 months during last one year i.e. from 01.10.2023 to 30.09.2024 along with summary in following format should be submitted.</li> </ol> <table border="1" data-bbox="1034 1671 1535 1760"> <thead> <tr> <th>Month</th> <th>Organization</th> <th>Invoice No.</th> <th>SMS Count</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> <ol style="list-style-type: none"> <li>iii. Confirmatory letter as per Appendix-E3 (at page 3 of this Corrigendum-III) from client(s) mentioning monthly SMS count processed by the bidder.</li> </ol>	Month	Organization	Invoice No.	SMS Count				
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**Appendix-E3: Confirmation letter on domestic SMS volume**

*<TO BE ISSUED ON BIDDER'S CLIENT LETTER-HEAD>*

To,

Deputy General Manager (IT-PE-II)  
Platform Engineering-II Department  
1st Floor, 'A' wing,  
State Bank Global IT Centre, Belapur  
Navi Mumbai 400614

**Certificate in pursuant to RFP Ref: SBI/GITC/Platform Engineering-II/2024/2025/1216 dated: 11/10/2024 and subsequent Corrigendum for procurement of outgoing domestic and international SMS, receiving incoming SMS, missed call, Whatsapp banking messaging & services and RCS push messages & services.**

This is to certify that \_\_\_\_\_ *<bidder name>* is providing domestic SMS services to our organisation, \_\_\_\_\_ *<organisation name>* since \_\_\_\_\_ *<start date>* and we confirm the \_\_\_\_\_ *<bidder name>* has processed the below mentioned SMS volume from 01.10.2023 to 30.09.2024.

<b>Month</b>	<b>Approx. SMS count</b>

This certificate is issued without any prejudice or favour.

Yours faithfully,

*<Signature>*  
*<Name of the authorised official>*  
*<Designation of official>*  
Date: *<Date>*